



Note that the original, and thus leading, privacy statement is in Dutch. This document merely functions as a translation of the original privacy statement.

Krown-Design BV, located at Hogewaard 21D 6624KP Heerewaarden, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.grown.bio/>

Hogewaard 21D

6624KP Heerewaarden

+31651575113

Jan Berbee is the Data Protection Officer of Krown-Design BV. He can be reached via [jan@grown.bio](mailto:jan@grown.bio)

### Personal data that we process

Krown-Design BV processes your personal data because you use our services and / or because you provide this information to us yourself.

Below you will find an overview of the personal data that we process:

- First and last name
- Address data
- Telephone number
- E-mail address
- IP address
- Information about the activities of your customer on your website
- Internet browser and device type
- Bank account number

### Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at [jan@grown.bio](mailto:jan@grown.bio) and we will delete this information.

### For what purpose and on what basis we process personal data

Krown-Design BV processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To be able to call or e-mail you if necessary to carry out our services
- To inform you about changes to our services and products
- To offer you the possibility to create an account
- To deliver goods and services to you
- Krown-Design BV also processes personal data if we are legally obliged to do so, such as information that we need for our tax return.



### Automated decision-making

Krown-Design BV takes decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example, an employee of Krown-Design BV). Krown-Design BV uses the following computer programs or systems: Hubspot

### How long do we keep personal data?

Krown-Design BV does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data: six months.

### Sharing of personal data with third parties

Krown-Design BV shares your personal data with various third parties if this is necessary for the execution of the agreement and to comply with any legal obligation. We conclude a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Krown-Design BV remains responsible for these processing operations. Krown-Design BV also provides your personal data to other third parties. We only do this with your explicit permission.

Krown-Design BV shares only strictly necessary personal data to carriers.

### Cookies, or similar techniques, that we use

Krown-Design BV does not use cookies or comparable techniques.

### View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Krown-Design BV and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [jan@grown.bio](mailto:jan@grown.bio).

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Krown-Design BV would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

### How we secure personal data

Krown-Design BV takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your



data is not properly secured or there are indications of abuse, please contact our customer service or via [jan@grown.bio](mailto:jan@grown.bio)

